



Mailing address: PO Box 67, Burnsville, NC 28714 Site address: 320 Pensacola Rd, Burnsville, NC 28714
Phone Numbers: (828) 682-6148 or 682-2470

Coronavirus 2019 Response in North Carolina and Yancey County

The North Carolina Department of Health & Human Services website has the latest information on Coronavirus COVID-19 in North Carolina and can be found at the following link:

<https://www.ncdhhs.gov/divisions/public-health/coronavirus-disease-2019-covid-19-response-north-carolina>

To protect the health and reduce potential exposures to illness, we are encouraging Yancey County residents to use the following methods to contact our agency, in lieu of physically coming into the office.

To report **suspected abuse or neglect** call 682-2470 or the Sheriff's Department at 682-2124.

To inquire about or apply for **Food & Nutrition (Food Stamps)**:

- Clients can complete an application On-Line @ Epass.gov:
<https://epass.nc.gov/CitizenPortal/application.do>
- Pick up a paper application at the office. Paper applications are available in a tote under the covered porch at the DSS office. You can also download an application at
<https://www.ncdhhs.gov/assistance/low-income-services/food-nutrition-services-food-stamps>
Complete the application and put in the drop box in the parking lot at the front of the building, mail it to the agency, fax it to the agency at (828) 682-6712, or email it to
cynthia.mcintosh@yanceycountync.gov
- Call the agency at 682-6148 to complete a telephone application and interview

To inquire about or apply for **Medicaid or Health Choice**:

- Clients can complete an application On-Line @ Epass.gov:
<https://epass.nc.gov/CitizenPortal/application.do>
- Pick up a paper application at the office. Paper applications are available in a tote under the covered porch at the DSS office. You can also download an application at
<https://medicaid.ncdhhs.gov/medicaid/get-started/apply-for-medicaid-or-health-choice#forms>
Complete the application and put in the drop box in the parking lot at the front of the building, mail it to the agency, fax it to the agency at (828) 682-6712, or email it to
Pamela.Foster@yanceycountync.gov
- Call the agency at 682-6148 to complete a telephone application and interview

For all other questions regarding Social Services programs please call our main number at 682-6148.